



Republic of the Philippines  
Department of Education  
Region VII, Central Visayas  
DIVISION OF CITY SCHOOLS-TAGBILARAN  
City of Tagbilaran



August 8, 2017

DIVISION MEMORANDUM  
NO. 482 s. 2017

**DISSEMINATION OF REPUBLIC ACT NO. 9485**  
(Anti-Red Tape Act (ARTA) of 2007)

To: All Division Chiefs  
Education Program Supervisors  
Public Schools District Supervisor  
Public and Private Elementary and Secondary School Heads  
Teaching and Non-Teaching Personnel  
and All Others Concerned

1. This Office disseminates Republic Act No. 9485 otherwise known as the Anti-Red Tape Act (ARTA) of 2007, which was signed into law on June 2, 2017. Pursuant to Article II, Section 27 of the 1987 Constitution, the state shall maintain honesty and integrity in the public service and shall take positive and effective measure against graft and corruption.
2. In the ten years of its implementation, noticeable changes have been observed in the overall quality of government frontline services. ARTA has reversed the old service delivery model that puts primacy on the role of the agency. Now, citizens are at the center through the creation of a landscape of openness, customer feedback and third-party assessment toward improving the public's experience with government services.
3. To celebrate the gains of ARTA and solicit inputs from partners and stakeholders on its continued implementation, the Civil Service Commission (CSC) is enjoining your office to be part of the **Dekada na ang ARTA** celebration, with the theme "**Dekada na ang ARTA: Sa Matapat, Mahusay at May Malasakit na Serbisyo Publiko, Bayan ang Panalo.**"
4. For complete updates, please find attached Civil Service Commission(CSC) letter dated July 21, 2017 for your information and guidance and compliance.
5. Immediate and wide dissemination is desired.

  
**VIRGINIA C. ZAPANTA, Ed. D., CESO V**  
Schools Division Superintendent

*BCC*



## ADVISORY

DEPARTMENT OF EDUCATION  
TAGBILARAN CITY OFFICE  
SUPERVISOR'S DIVISION  
RECEIVED  
BY: \_\_\_\_\_ TIME: 1:17 PM  
DATE: 7/1/17 CTR #: \_\_\_\_\_

The Civil Service Commission Regional Office No. VII is pleased to inform all Government Agencies in Region 7 of the assumption of **Director Editha D. Luzano** as **Director IV**, Regional Director of this Office effective June 28, 2017.

Hence, all communications to this Office should be addressed to:

DIR. EDITHA D. LUZANO  
Director IV  
Civil Service Commission  
Regional Office No. VII  
Sudlon, Lahug, Cebu City

Thank you very much.



July 21, 2017

DEPARTMENT OF EDUCATION  
TAGBILARAN CITY DIVISION

BY: \_\_\_\_\_ TIME: \_\_\_\_\_  
DATE: \_\_\_\_\_ CTR #: \_\_\_\_\_

Virginia C. Zapanta, Ed.D., CESO V  
Schools Division Superintendent  
Deped Tagbilaran City Division  
Tagbilaran City

Dear Dr. Zapanta,

Greetings of Service and Solidarity!

As stated in Article II, Section 27 of the 1987 Constitution, the state shall maintain honesty and integrity in the public service and shall take positive and effective measure against graft and corruption. This was the basis of Republic Act No. 9485, otherwise known as the Anti-Red Tape Act (ARTA) of 2007, signed into law on June 2, 2017.

In the ten years of its implementation, noticeable changes have been observed in the overall quality of government frontline services. ARTA has reversed the old service delivery model that puts primacy on the role of the agency. Now, citizens are at the center through the creation of a landscape of openness, customer feedback and third-party assessment toward improving the public's experience with government services.

To celebrate the gains of ARTA and solicit inputs from partners and stakeholders on its continued implementation, the Civil Service Commission (CSC) is enjoining your office to be part of the **Dekada na ang ARTA** celebration, with the theme **"Dekada na ang ARTA: Sa Matapat, Mahusay at May Malasakit na Serbisyo Publiko, Bayan ang Panalo."**

In line with the celebration, the following activities are to be undertaken at the national, regional, and local levels. Your office has the option to do your own version of the activities and contests:

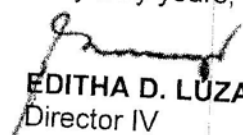
Dates	Activity	Description
August 1 to December 31, 2017	<b>Display of the Dekada na ang ARTA Streamer in all government offices</b>	The <i>Dekada na ang ARTA</i> streamer may now be downloaded in the CSC's website.
August 1 to September 2017	<b>#MakuhaKaSaARTA Photography Contest</b>	The <b>#MakuhaKaSaARTA</b> photography contest aims to capture excellent public service (physical setup, frontliners, or clients) through photography.  The contest mechanics is posted at <a href="http://www.csc.gov.ph">www.csc.gov.ph</a>

Bawat Kawani, Linkod Bavani

August to December 2017	<b>Dekada na ang ARTA Video</b>	A video-tribute on the 10 <sup>th</sup> year of ARTA from CSC Chairperson Alicia dela Rosa-Bala is available for download in the CSC's website ( <a href="http://www.csc.gov.ph">www.csc.gov.ph</a> )
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For further queries and concerns, your office may get in touch with the CSC RO VII's Public Assistance and Liaison Division (PALD) at telephone numbers (032) 414 7676 or 414 7488. You may also visit [www.csc.gov.ph](http://www.csc.gov.ph) for updates and announcements.

Very truly yours,

  
**EDITHA D. LUZANO**  
Director IV



July 24, 2017

Virginia C. Zapanta, Ed.D., CESO V  
Schools Division Superintendent  
Deped Tagbilaran City Division  
Tagbilaran City

DEPARTMENT OF EDUCATION  
TAGBILARAN CITY DIVISION

BY: \_\_\_\_\_ TIME: \_\_\_\_\_  
DATE: 7/24/17 CTR #: \_\_\_\_\_

Dear Dr. Zapanta,

Greetings of Peace!

In celebration of the 10th year implementation of RA 9485 or commonly known as the *Anti-Red Tape Act of 2007*, with the theme: "*Dekada na ang ARTA: Sa Matapat, Mahusay at May Malasakit na Serbisyo Publiko, Bayan ang Panalo*", the Civil Service Commission is holding a photography contest entitled "#MakuhaKaSaARTA".


This contest enables private individuals to capture photographs of **excellent public service** which includes good physical set-up of a government service office, frontliners who are ready to serve, or clients' satisfaction with the service provided to them.

In this regard, the Civil Service Commission would like to ask for your support in promoting the said contest. This may include postings of materials in your office's vicinity, handing out flyers to interested participants and with your approval, if chosen, to be featured as an excellent public service office.

May we provide you with the necessary materials to be posted in your office's vicinity upon your immediate approval.

Attached to this letter are the mechanics and guidelines for interested individuals. For more information, please contact Ms. Prolaine D. Daclan, CSC RO VII's Public Assistance and Liaison Division thru landline numbers: (032) 414-7676 or 414-7488.

Very truly yours,

  
**EDITHA D. LUZANO**  
Director IV